



bluecheetah
sports timing

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Blue Cheetah Sports Timing, LLC

Inclement (Adverse) Weather Policy, Event Cancellation Policy, Refund Policy, Injury Deferment Policy

WEATHER:

Blue Cheetah Sports does not cancel events due to weather related interruptions. All races will be held "rain or shine" at all times. Due to the nature of race organization and management and its associated permitting, EMS, and police requirements, this policy is required. Additionally, nearly 85% of all expenses are incurred prior to an event taking place. For the above listed reasons, Blue Cheetah regrets that there is a zero-refund policy for weather related events. The ability of Blue Cheetah -- and our associated customer -- to absorb the immense costs associated with an event cancellation is simply not a viable option.

EVENT CANCELLATIONS BY GOVERNMENT OFFICIALS:

Government entities may, at their sole discretion, require Blue Cheetah Sports to cancel an event in the interest of public safety. Blue Cheetah Sports will never cancel an event without being mandated to do so by the proper government authorities or in the interest of public safety. In the unlikely event that Blue Cheetah Sports is required to cancel an event by government officials, Blue Cheetah Sports may, at its sole discretion, remedy any government required cancellation by electing to perform one or more of the following remedies or alternatives:

- 1) Do nothing.
- 2) Offer a discount to a future Blue Cheetah Sports event.
- 3) Reschedule the original event at a time and place that is agreeable with our schedule and the government permitting bodies and/or venue.
- 4) Offer a deferral to a future Blue Cheetah Sports event.
- 5) Mail the participant the shirt, bib, and if applicable, the medal to the registration address on file.
- 6) Arrange for a time and place at a local venue where participants may pick up their race premium items in-person.

CoVid-19 CANCELLATIONS BY GOVERNMENT OFFICIALS:

CoVid-19 Restrictions may force the cancellation of group race events by government authorities. In the vent of such an occurrence, Blue Cheetah Sports will work with the event to find an alternative date or assist the race with conversion to a virtual event.

GENERAL REFUND POLICY

With an industry average no-show rate of 15%-20% it is not financially possible to offer participants a registration refund of any kind. Please be sure to check your schedules, obligations, and the weather before signing up for any event.

INJURY DEFERRMENT POLICY

In the unfortunate circumstance that you become injured or fall ill during your training leading up to an event, or for any other reason, Blue Cheetah Sports – in the interest of customer goodwill – may elect to perform one or more of the following remedy options:

- 1) Defer the participants entry to the same event the following year.
- 2) Mail the participant's premium items to the registration address on file.
- 3) Do nothing.

Should you become injured or fall ill and find yourself unable to attend an event for which you have already registered, please contact Blue Cheetah Sports customer service immediately and notify a client advocate of your situation. The most current information on how to contact us can be found on our webpage located at www.BlueCheetahTiming.com and selecting the option "Contact Us". All contact must be in writing.

In order for Blue Cheetah Sports to recognize and consider an injury deferment, we must receive written documentation from your physician or healthcare provider on their company letterhead stating that you are unable to participate due to injury or illness. The specific nature of the injury or illness does not (and should not) be disclosed in the letter in order to maintain patient medical record confidentiality (HIPAA). The letter must contain our business name, the authorizing doctor or healthcare provider with appropriate contact information, the date of the letter, and the name of the event for which you are requesting a deferment. No deferment will be considered once an event has passed. All deferment letters and requests must be postmarked no later than 0001HRS (12:01 am) on the date of the event. Participants are limited to one deferment per event. Participants may not exercise the use of a deferment if an event has already sold out or reached permit capacity. Deferments may not be transferred to any other individual other than the participant originally registered and named on the medical form.

Registering for an event indicates your agreement and compliance with these policies.

If any of these policies or their parts are found not to be in compliance with current law, the remainder of the policy shall remain in full effect.

Date last revised: 01-10-2024

Policy effective dates: 01-02-2021